

Tools for Success

LanSchool includes an impressive set of features that makes it a teacher favorite and industry leader. While it's designed to be user-friendly and intuitive, questions about functionality will inevitably arise. That's why we've created the following educational, instructional and support resources. If you don't find what you're looking for, please connect with us at LanSchool.com.



Product Adoption

- Implementation/installation guides
- Deployment and rollout best practices
- Training (virtual and in-classroom training)



Past/Future Webinar Topics

- Feature set deep dive
- How to optimize collaboration and teamwork using LanSchool
- How to maximize classroom time and efficiency using LanSchool
- How to spot bullying and other suspicious behavior using LanSchool
- LanSchool for IT administrators
- Beyond the basics of LanSchool
- Top 3 ways to maximize LanSchool on Chromebooks
- How to maximize testing and quizzing
- LanSchool for power users



Continued Product Education

- Training (see above)
- Webinars
- Office hours
- Knowledge base articles
- Tutorials



Proactive Communication

- Release updates and notes
- Hot topics/current issues
- Newsletters



Follow-Up and Support

- Touchpoints and follow-ups
- Surveys
- Health checks
- Reporting and usage monitoring



Office Hours

- www.calendly.com/brockelliot
- 15- to 30-minute, personal 1-on-1 meetings for teachers and end users via GoToMeeting

Health Check

The LanSchool Health Check is offered to assist IT administrators with optimization, security, teacher adoption and future use of the LanSchool product. It is designed as an onsite project, but can also be accomplished remotely. There are two major sections: Technical and Vision.



Technical

Focused on best practices for the product and should be worked on with IT and network administrators.



Vision

Focused on future needs of the organization and may need to include upper management to complete properly.



Training

- On-site training
- Remote/virtual training
- Special Start of School Onboarding and Support offering (contact sales for pricing):
 - Technical health checks of LanSchool system
 - Pre-visit call to discuss LanSchool environment and document schedule for the onsite visit
 - LanSchool technical training session - Approx. 2 hours - onsite or remote
 - Best practices, roll-out documents, and training
 - System-wide upgrade of all LanSchool components (if needed)
 - Onsite visits, which may include but are not limited to visits to classrooms, data center(s) and/or server rooms
 - Direct access to LanSchool support engineers and developers for troubleshooting (if needed)
- If issue resolutions are needed, our engineer(s) will act as the liaison between your district's IT staff and LanSchool support engineers and developers
- Recurring meetings (daily/weekly) to ensure that any issues are tracked and resolved in a timely manner
- Documentation of your LanSchool implementation by our engineering team
- This will include a LanSchool Network Diagram and supporting documentation (issue resolutions, school/site visit summaries, meeting minutes, etc.)



Additional Self-Service Resources

- Tutorial video series
 - How to use LanSchool in the classroom
- Teacher scenario-based training videos
 - Why teachers should use LanSchool in the classroom
 - Complimentary quizzes to check for accuracy
- Knowledge base & FAQ's
- Feature quick start guide (print)
- LanSchool rollout doc (print)
- Blogs
- Case studies

Questions about LanSchool?

Visit [LanSchool.com](https://www.lanschool.com) for more information or to connect with a LanSchool specialist.